

INTEGRATED POLICY

Company	Crearomatic, S.L.
Code / revision	Integrated Policy - Rev. 5.4
Date of update	23 July 2026
Approval	Management

1. Purpose and scope

Crearomatic, S.L. establishes this Integrated Policy as the general framework for guiding its management system, objectives and continuous improvement processes in relation to quality, food safety, feed safety, cosmetic Good Manufacturing Practices, social responsibility and environmental management.

This policy applies to the development, manufacture, processing, transformation, blending, marketing and import of essential oils, aromatic solutions, flavourings, aroma chemicals, fragrances and related products for industrial applications in the Food, Feed, Cosmetics, Personal Care, Home Care and Fragrance sectors.

2. References and management systems

Crearomatic takes internationally recognised standards, schemes and guidance documents as references, according to the scope applicable to each activity and document:

- ISO 22716:2007 - Cosmetic Good Manufacturing Practices (GMP).
- ISO 22000:2018 - Food safety management systems.
- FAMI-QS - Quality and safety system for specialty feed ingredients in the animal feed chain.
- ISO 26000:2010 - Guidance on social responsibility. It is used as a guidance framework and not as an ISO-certifiable management system.

3. Basic principles of action

3.1. Customer and market focus

Crearomatic works to consolidate its position in the sector through aromatic solutions adapted to the technical, regulatory and documentary needs of its customers, ensuring a reliable, traceable service focused on stakeholder satisfaction.

3.2. Quality, safety and social responsibility objectives

This policy provides a framework for establishing, reviewing and updating quality, food safety, feed safety, social responsibility and continuous improvement objectives. These objectives shall be consistent with the nature of the organisation, its vision, strategy and legal, regulatory and contractual requirements.

3.3. Competence, training and professional development

The company promotes a competent, trained and committed workforce through training actions, competence assessment, professional development and continuous improvement. Each person shall perform their duties in accordance with internal requirements, customer requirements and applicable quality and safety requirements.

3.4. Internal and external communication

Crearomatic shall maintain fluid, controlled and transparent internal and external communication so that the requirements of customers, suppliers, public authorities and other stakeholders are identified, understood and managed in accordance with the agreed specifications.

3.5. Quality and safety as a shared responsibility

At Crearomatic, quality and safety are understood as a responsibility assumed and shared by all people within the company, as well as by suppliers, collaborators and other parties involved in the value chain. This commitment is aimed at the continuous improvement of processes, products and services.

3.6. Legal compliance, fraud prevention and product safety

The organisation undertakes to comply with legal, regulatory, normative and mutually agreed customer requirements relating to quality, food safety, feed safety, cosmetics, the environment, occupational risk prevention and social responsibility. It also undertakes to adopt measures to prevent fraud, adulteration and any practice that could compromise product safety, authenticity or integrity.

3.7. Ethics, human rights and equality

Crearomatic undertakes to comply with its Code of Conduct and its principles of responsible action, promoting respect for human rights, public freedoms, equal opportunities, non-discrimination, business integrity and the prevention of illegal conduct or conduct contrary to corporate ethics.

3.8. Environment and climate change

The company shall carry out its activities while minimising negative environmental impacts, complying with applicable environmental regulations and promoting responsible management of raw materials, energy, water, emissions and waste. Crearomatic shall contribute, as far as possible, to raising awareness of the effects of climate change and to the efficient use of resources.

4. Review and validity

This policy shall be periodically reviewed by Management to ensure its suitability for the company's activity, regulatory changes, stakeholder needs and continuous improvement objectives.

Approved by Management

Signature: _____

Date: 23 July 2026